

INTERCALL UNIFIED MEETING

System requirements for moderators and participants

Meeting these requirements will help ensure successful, productive meetings.

InterCall Unified Meeting® lets you quickly and easily bring people together from anywhere in the world so they can see what you want to show them, hear what you have to say and interact in order to learn, collaborate and make decisions. You get audio, web and video conferencing in a single, proprietary system that integrates with everyday business tools, like calendaring systems and instant messaging clients, so starting and joining meetings is done just with a click of the mouse.

The information below describes the system requirements for both moderators and participants.

Audio

Using a telephone: A touch-tone phone

- Using audio streaming (participants): Internet connection of minimum 128 Kbps. Uses Active X control wmp.dll for Windows Media Player to play the audio stream from supported participant web browsers listed below.
- Using Desktop VoIP: Internet connection of 128 kbps, of which 12kbps will be used by Desktop VoIP. Stand-alone computer microphone and speakers. Headset recommended. InterCall Unified Meeting application download required.
- Microsoft® Internet Explorer 6.0+ and Mozilla Firefox 2.0+ with Java script & session cookies enabled. 800MHz or equivalent computer with 96 MB of RAM. Windows XP, Vista and 7.

Web (Moderators)

- Microsoft® Internet Explorer 6.0+ and Mozilla Firefox 2.0+ with Java script and session cookies enabled
- 800MHz or equivalent computer with 96 MB of RAM
- Note: Application Sharing requires 128 MB of RAM and requirements increase slightly depending on the number of participants.
- Windows XP/Vista/7
- Internet connection of minimum 56 Kbps for Application Sharing, 128 Kbps for broadcasting video

For more information:

United States:
www.intercall.com/iumgo
or contact our 24/7 help desk
at 877.769.7228
or +1 303.804.1812.

Canada:
www.intercall.ca/iumgo
or contact our 24/7 help desk
at 877.769.7228
or +1 303.804.1812.

Web (Moderators – Browser only)

- Microsoft Internet Explorer 6.0+, Mozilla Firefox 2.0+ for Windows/Mac/Linux or Safari 2.0+ for Macintosh
- Internet connection of minimum 56 Kbps

Note: If you do not install the meeting application, you can launch browser-only meetings to manage your audio participants online. You can utilize features such as mute, dial me, chat and open/close meeting room door. You will not be able to use collaborative features such as presentation slide show, application sharing, surveys, etc.

Web (Participants)

- Microsoft Internet Explorer 6.0 +, Mozilla Firefox 1.5+ for Windows/Mac/Linux or Safari 2.0+ for Macintosh
- Internet connection of minimum 56 Kbps for sharing application, 128 Kbps for broadcasting video

Note: Participants should download the InterCall Unified Meeting application prior to a meeting if they wish to use certain features such as presenter capabilities and desktop video. However, they are not required to download the application to join your meeting.

Video

- To broadcast a video, an industry-standard web camera using Microsoft Windows WDM Image Capture win32 driver (correct version needed for webcam) is required.
- The quality of the webcam will determine how your video will appear at the other end.

Archive Playback

Archive playback requires Windows Media Player 9 and Internet Explorer 6.0+.