

GENESYS MEETING CENTER

System Requirements

In order to use Genesys Meeting Center, the following system requirements must be met.

Audio

- Using a telephone: a touch-tone telephone
- Using Desktop VoIP: a computer equipped with the following:
 - Supported sound card
 - Speakers or headphones
 - Microphone (for speaking during the conference).

Web (Moderators)

- Microsoft Internet Explorer 6.0+ with Java script and session cookies enabled
- 800MHz or equivalent computer with 96 MB of RAM
- Windows 200/XP/Vista/7
- Internet connection of minimum 56K for Application Sharing, 128K for broadcasting video

Note: Application Sharing requires 128 MB of RAM and requirements increase slightly depending on the number of participants

We (Moderators – Browser Only)

- Microsoft Internet Explorer 6.0+,
- Mozilla Firefox 2.0+ for Windows/Mac/Linux
- Safari 2.0+ for Macintosh
- Internet connection of minimum 56 Kbps

Note: If you do not install the meeting application, you can launch browser-only meetings to manage your audio participants online. You can utilise features such as mute, dial me, chat and open/close meeting room door. You will not be able to use collaborative features such as presentation slide show, application sharing, surveys, etc.

Web (Participants)

- Microsoft Internet Explorer 6.0+,
- Mozilla Firefox 2.0+ for Windows/Mac/Linux
- Safari 2.0+ for Macintosh
- Internet connection of minimum 56K for Application Sharing, 128K for broadcasting video

Video

- To broadcast a video conference, an industry-standard web camera using
- Microsoft Windows WDM Image
- Capture win32 driver (correct version needed for webcam) is required

Archive Playback

- Archive playback requires Windows Media Player 9 and Internet Explorer 6.0+

For more information call 0800 101 610 or +44(0)208 288 4444.

You can visit www.intercalleeurope.com/genesys/go